

TERMS AND CONDITIONS.



intrepid expeditions

Please note.

We cannot guarantee your place on the trip/course or issue your ATOL certificate until you have signed these forms and have sent them back to us.

Terms and Conditions

Should a course participant have any complaints about the challenge, they must make it known to the staff of Intrepid Expeditions at the time. If at the end of the challenge you feel that the complaint has not been properly dealt with, the participant must notify Intrepid Expeditions in writing no later than 7 days after the event.

Challenge participants are solely responsible for arranging and must be in possession of a valid passport (where applicable). Information is given on these matters or related items (clothing, climate, baggage, personal gear etc) in good faith but without responsibility on the part of Intrepid Expeditions.

Insurance

Travel insurance is mandatory for all participants on overseas challenges. Insurance must include cover for medical expenses and personal accident. The participants are responsible for arranging their own insurance.

We strongly advise that you take out travel insurance as soon as you make your booking, details are on our website.

Alterations and Cancellations by Intrepid Expeditions

Intrepid Expeditions will make every effort to adhere to the planned itinerary and programme. Intrepid Expeditions reserves the right to modify or cancel any particular activity.

Intrepid Expeditions cannot be held liable for any consequences of strikes, industrial action, wars, riots, sickness, quarantine, government intervention, weather conditions war, sale of land by owner etc or any other untoward circumstances, acts of God, or aviation technicalities.

In the event of a course cancellation due to Intrepid Expeditions own reasons not included in the above mentioned participants will be refunded the full amount of monies paid.

Alterations and cancellations made by the participant (UK courses)

If you cancel the course for whatever reasons the following refunds will apply:

The 25% deposit is non refundable.

UK based courses

The following refunds will apply, post deposit:

| | |
|--|--------------------------------------|
| Within 10 weeks of the course commencement date: | Full refund |
| Within 8 weeks of the course commencement date: | 75% refund |
| Within 6 weeks of the course commencement date: | 50% refund |
| Within 4 weeks of the course commencement date: | No refund and full payment required. |

Alterations and cancellations made by the participant (Overseas courses)

The 25% deposit is non refundable

The following refunds will apply, post deposit:

| | |
|--|--------------------------------------|
| Within 16 weeks of the course commencement date: | Full refund |
| Within 14 weeks of the course commencement date: | 75% refund |
| Within 12 weeks of the course commencement date: | 50% refund |
| Within 10 weeks of the course commencement date: | No refund and full payment required. |

We will automatically assume that if full payments are not paid within 8 weeks prior the departure date, we will assume you are not attending, therefore your place will be allocated to another participant and your place will be lost.

The deposit or the full price is required when you agree to these terms and have sent them back to us, however if you book within the eight weeks departure date the full price has to be paid during the booking. If we cannot accept your payment due to availability then a full refund will be given within fourteen days of the initial booking.

If your booking has been accepted then you the customer is liable for the full payment eight weeks before the departure date.

If the customer cannot attend the course/expedition and has to cancel within the eight weeks of commencement of the course/expedition they forfeit the balance paid and are liable for the balance to be paid.

The reason for this is that expeditions /courses can be jeopardised or cancelled due to last minute cancellations which is unfair to others.

The unpaid monies that you are liable for will be passed to a third party debt collection company. This is why travel insurance is mandatory and you are advised to take out a policy to cover you for unforeseen cancellation prior your departure date.

The £200 deposit for Charity courses is non refundable.

Bookings

Provisional bookings do not hold firm until a deposit or the full amount of monies is received by Intrepid Expeditions. Full payment must be received at least 4 weeks prior to the UK course commencement date, and 8 weeks prior any overseas course commencement date.

Safety

There are certain hazards involved with these challenges and the Intrepid Expeditions accepts responsibility for negligent acts or omissions by its staff in respect of claims arising as a result of death, bodily injury, or illness caused to the participant. Intrepid Expeditions does not accept liability for death, bodily injury or illness in other cases.

Health and fitness.

It is essential before embarking on a challenge that the participants are fit enough to undertake such activities. If you have a medical condition or history Intrepid Expeditions strongly recommends that you seek advice from your doctor. This information must in turn be added to the medical form and a member of Intrepid Expeditions must be informed.

Intrepid expeditions cannot be held responsible for injuries such as frost nip, frost bite hypothermia or hyperthermia, sunburn as these are self inflicted injuries.

Any information given to Intrepid Expeditions will be strictly confidential. Intrepid Expeditions cannot be held responsible for any illness or injury as a result of an ongoing medical condition.

If in doubt participants should contact staff of Intrepid Expeditions to discuss the requirements. Participants should be aware that medical assistance is rarely available in the remoter regions visited by Intrepid Expeditions.

Age

Course participants (hereinafter referred to as customer) must be at least 18 years of age at the course commencement date.

Conduct and etiquette

Members of Intrepid Expeditions staff will do all in their power to solve problems to the benefit of the group as a whole. They may require an individual to leave the group if they believe that the person's health is at risk. If an illegal act has been committed, or they behave in a way to endanger the safety, enjoyment and welfare of the group, staff of Intrepid Expeditions will take such action, that the person will be asked to leave and make their way back to the UK at their own expense.

Environmental damage

The customer must respect the environment being utilised during the course period. The customer will be liable to any damage due to deliberate or negligent destruction caused to the environment or buildings or livestock. If as a result such damage occurs the customer shall be responsible for paying the reasonable costs. If a participant is found to have caused or is behaving in a malicious manner likely to cause such damage, they will be asked to leave the course or expedition.

Flights and delays

Most flights will be arranged with scheduled airlines who will usually provide refreshments, meals or accommodation where there is any substantial flight delay and when this is possible to arrange. Intrepid expeditions will not arrange these facilities if there is a delay at the outward or homeward points of departure if not offered by the airline.

Flight changes

Airlines may have to change aircraft without advance warning. You are asked to check carefully departure and check in times on your documentation when received to ensure that you arrive at the airport in sufficient time.

Passports and Visas and Health

You will be advised separately of any passports or visa requirements and any compulsory health requirements to enable you to participate in your travel arrangements. Please note that you will require a full British passport with at least 6 months unexpired at the date of return travel. For EC and other passport holders please contact Intrepid Expeditions for special requirements.

Intrepid Expeditions cannot be held responsible for any loss or damage to luggage and property; they are carried at the participant's own risk.

Equipment provided.

You will pay the full price for the equipment lent to you if it is returned in a damaged condition or lost.

All of The equipment will be returned in the condition it was received at the end of the loaned period.

Damaged items will be paid within 14 days of the end of the trip.

Equipment Loaned:

1. Season 4 Sleeping Bag £200.00
2. Waterproof Bivvy Bag £80.00
3. Season 4 Roll Mat £25.00
4. Arctic Over boots £20.00

Intrepid Expeditions ATOL 9576Your Financial Protection

When you buy an ATOL protected flight or flight inclusive holiday from us you Will receive an ATOL Certificate. This lists what is financially protected, where you can get information on what this means for you and who to contact if things go wrong."

"We, or the suppliers identified on your ATOL Certificate, will provide you with the Services listed on the ATOL Certificate (or a suitable alternative). In some cases, where neither we nor the supplier are able to do so for reasons of insolvency, an alternative ATOL holder may provide you with the services you have bought or a suitable alternative (at no extra cost to you). You agree to accept that in those circumstances the alternative ATOL holder will perform those obligations and you agree to pay any money outstanding to be paid by you under your contract to that alternative ATOL holder. However, you also agree that in some cases it will not be possible to appoint an alternative ATOL holder, in which case you will be entitled to make a claim under the ATOL scheme (or your credit card issuer where applicable)."

"If we, or the suppliers identified on your ATOL certificate, are unable to provide the services listed (or a suitable alternative, through an alternative ATOL holder or otherwise) for reasons of insolvency, the Trustees of the Air Travel Trust may make a payment to (or confer a benefit on) you under the ATOL scheme. You agree that in return for such a payment or benefit you assign absolutely to those Trustees any claims which you have or may have arising out of or relating to the non-provision of the services, including any claim against us, the travel agent (or your credit card issuer where applicable). You also agree that any such claims may be re-assigned to another body, if that other body has paid sums you have claimed under the ATOL scheme."

Intrepid Expeditions
Chapel Court Cottages
Budlake
Broadclyst
Exeter
Devon
EX5 3JT

Contact Nigel Startin
Tel/Fax 01392 882445
Mobile 07771752507
E-mail nigel@intrepid-expeditions.co.uk
www.intrepid-expeditions.co.uk
ATOL 9576

I have read and understand the terms and conditions.

Signature.....

Print name.....

Date.....

Medical Form.

I UNDERSTAND THAT

- The survival course/Expedition can be physically and mentally demanding and may require excessive exertion.
- The possibility of personal injury to myself and others exists.
- The course may expose me to hazards (fire making and cutting instruments, cold and/or heat).

I CONFIRM AND AGREE

I am aware of the risks to myself and others whilst attending an Intrepid Expeditions survival course/ expedition and agree to abide by the rules at all times.

I am physically fit and mentally able to partake in the course/Expedition. If I feel unwell to continue I shall alert a member of staff immediately.

I agree to comply with the rules as given to me by Intrepid Expeditions staff, to use all equipment as instructed and to obey all directions given by Intrepid Expeditions staff.

MEDICAL QUESTIONS

Do you suffer from the following?

| Please tick | YES | NO |
|--------------------|--------------------------|--------------------------|
| Asthma | <input type="checkbox"/> | <input type="checkbox"/> |
| Heart trouble | <input type="checkbox"/> | <input type="checkbox"/> |
| Epilepsy | <input type="checkbox"/> | <input type="checkbox"/> |
| Anaphylactic shock | <input type="checkbox"/> | <input type="checkbox"/> |
| Diabetes | <input type="checkbox"/> | <input type="checkbox"/> |
| Dermatitis | <input type="checkbox"/> | <input type="checkbox"/> |
| Haemophilia | <input type="checkbox"/> | <input type="checkbox"/> |
| Hay fever | <input type="checkbox"/> | <input type="checkbox"/> |
| Arthritis | <input type="checkbox"/> | <input type="checkbox"/> |
| Migraine | <input type="checkbox"/> | <input type="checkbox"/> |
| Allergies | <input type="checkbox"/> | <input type="checkbox"/> |

Do you have a history of any other illness not mentioned above? If so, please state illness below:

Are you under any medication at the moment? If so please state current medication. Please give details

NEXT OF KIN

PLEASE PRINT CLEARLY IN CAPITALS

Full name:

Relationship:

Address:

Town:

County:

Postcode:

Emergency contact telephone number:

DETAILS OF GP

PLEASE PRINT CLEARLY IN CAPITALS

Name:

Address:

Town:

County:

Dietary requirement.....

Feel free to add anything that you may feel is important or that we should be aware of below.

I have fully read and understand Intrepid Expeditions terms and conditions.

Full name:

Address:

County:

Telephone number:

SIGNED:

Town:

Postcode:

Email.....

Date of Birth.....

Date.....

Overseas trips only.

Please print your name as it appears on **your passport** otherwise a ticket cannot be accurately allocated and the airlines may refuse to take you on the flight.

Title and full name.....